



Crisis Pathway Redesign Event - Opportunity Description

Do you have lived experience of mental health crisis or attempting to access mental health crisis services?

We are looking for up to six “lived experience representatives” to join a crisis pathway redesign event.

The details are below:

Date: Friday 15th November 2019

Times: 9:30 am – 4:30 pm

Location: Holiday Inn, Bond Street, Bristol, BS1 3LE (next to the Bristol Bear Pit roundabout)

About the role

The aim of the day is to progress the development of a new blueprint for BNSSG crisis services. We want to come together as system partners to co-produce the crisis services of the future.

Your role will be to help shape the conversations on the day and what is developed.

Lived experience attendees at the service redesign event will:

- Provide the perspectives of people who use mental health crisis services (or have attempted to).
- Use any personal experience as a patient of the current services in a constructive and objective way to ensure views are as representative as possible.
- Be available to attend the event for the whole day.
- Understand that they may be asked to respect the confidentiality of items discussed at the event.
- Contribute to feedback on presentations given at the meetings, some of which will be made by people who use or have used services.
- Feedback to IMHN on matters discussed at the event.
- Help others attending decide on appropriate outcome measurements that will capture the experiences of those trying to access the services in the future.



The sort of experience, knowledge and skills that we are looking for in this role include:

- Lived experience of using the mental health crisis services.
- Membership of, or involvement with, a patient group which would enable your contribution to be informed by the views of other users and carers (desirable).
- Ability to demonstrate listening, negotiating and influencing skills, with a personal style that is challenging, but not confrontational.
- Ability to be solution focused, and to act as a critical friend to the event.
- Ability to work with others in a team and demonstrate a commitment to non-discriminatory principles and values.
- The ability to represent the perspective of people from disadvantaged backgrounds who use services, including those whose voices are seldom heard.
- An understanding of equality and diversity, and the ways diverse groups that use mental health services can be impacted by them.

BNSSG CCG and IMHN will provide the following support to representatives:

- An allowance of **£84.00** for attending the whole event.
- Reasonable out of pocket travel expenses from within the Bristol, North Somerset & South Gloucestershire area (taxis must be agreed in advance).
- Free parking in the NCP Car Park by the Holiday Inn (where travelling by car).
- Lunch will also be provided (please tell us about any dietary requirements).
- Support to take part in the day from BNSSG CCG and IMHN.

Supporting Statement and Deadline

We are asking applicants to write no more than 250 words stating how they meet the criteria listed in the experience, knowledge and skills section.

Please do specify if you have personal experience of crisis services as part of your supporting statement. If you need more advice or help, please feel free to contact Tom.

Please email expressions of interest to tom@imhn.org by Monday 11th November 2019.

We will notify successful applicants by **Tuesday 12th November 2019.**

Promoting and supporting diversity

We value and promote diversity and are committed to equality of opportunity for all. We particularly want to hear from people from all protected characteristics and are happy to have a chat to explain the available roles in more detail.